

It has been brought to our attention by our Data Processor – FedComp Inc., that the third-party vendor of our computer operating system “Trellance” was the victim of a ransomware attack. Trellance has indicated that our member information has not been affected by this incident. Because of this, Trallance must move to a new server system. This process does take time as there are multiple steps involved.

This is not just a Champion Federal Credit Union issue, it is nationwide. Trellance and FedComp have been working around the clock to get our systems back online.

Champion FCU is truly sorry for this inconvenience and is doing everything in our power to get your service back online. We do appreciate your patience and will cover all fees associated with this incident. Thank you for your continued support and understanding as we get through this situation.